Our goal is to provide solutions to our clients that are simple, efficient, cost-effective and secured. Ricoh’s eDiscovery Managed Services combines our deep expertise with secure and effective technology to deliver high impact results at a predictable monthly rate.

**Focus on your core business**
Many organizations lack the resources to effectively handle the advanced technology and complex infrastructure requirements for eDiscovery, while also managing the IT demands to run their core business. Let Ricoh work with you to take the burden off your internal IT resources.

We will seamlessly migrate your data and applications to our Microsoft® Azure™ cloud environment, provide application support, and troubleshoot issues with around-the-clock availability. With a powerful combination of certified expertise, tenured experience and a culture of service excellence, our project managers will provide total transparency to your data as we become part of your extended team.

**Access to industry-leading technology**
Ricoh invests significant time and resources to proactively seek and assess diverse technologies and drive strategic partnerships, offering our clients a comprehensive suite of industry-leading technologies. This means that we can design and implement the most effective solutions and workflows that will help you effectively manage data volumes, enhance case strategy, mitigate risk and reduce review costs. Our current technology portfolio includes: Relativity, Catalyst, OpenAxes and RICOH eDiscovery On Demand.

**Why eDiscovery Managed Services from Ricoh?**
- Enhanced security from Ricoh’s Microsoft® Azure™ Cloud environment
- Reduced demands for your internal IT resources
- Minimized up-front financial investment and predictable monthly rates
- Specialized expertise and technology-certified project management
- Trusted, global organization with scale, business maturity and reliability
Security in the cloud
Ricoh’s powerful, cloud-based technology solutions are hosted within our Microsoft® Azure™ cloud environment with enhanced security features — where data is not only encrypted as it moves over the network and between applications, but also while it resides (or rests) in storage. This provides a higher level of security than what you might typically achieve with in-house infrastructure.

On-demand scalability
Whether you require storage space that grows organically with your organizational needs, or the ability to scale up or down on demand, we have you covered. Ricoh can adjust your server and storage requirements in minutes, rather than weeks, and doesn’t require the added resources that it would take to plan and execute this in-house.

Demonstrable cost savings
With predictable, cost-effective volume and user-based pricing, you pay only for what you use. You’ll also eliminate the need for added headcount and minimize any up-front financial investment by avoiding the complexity of purchasing, managing and supporting your own servers and applications.

eDiscovery experts
Ricoh’s eDiscovery team combines certified expertise with tenured experience and a culture of service excellence.
We will work closely with you to fully understand your unique strengths and challenges, and ensure you get the right solution to achieve your business goals, reduce costs and mitigate risk.
With innovative thinking, we will support your team to gain exceptional data insight and control. This includes culling down complex data to make it more manageable, and helping you get to the heart of your case fast.

Ricoh, your trusted partner
Our passion for service excellence is backed by an over 80-year history of innovation and a refusal to be limited by tradition. With Ricoh as your trusted partner providing global scale, business maturity and expertise, you can be assured that your data is in safe and reliable hands.
We are more than experts in eDiscovery. We’re using our expertise and innovative thinking to drive the digital transformation for our customers.

You may also be interested in:
• eDiscovery Technology Solutions
• Digital Forensics Services
• RICOH eDiscovery On Demand
• Infrastructure as a Service
• Managed Review Services

Engage with one of Ricoh’s eDiscovery Specialists today to learn more.