

RICOH IT Services

IT Strategy & Consulting



Ricoh's IT Strategy & Consulting Services help you align specific business objectives to IT investments and strategy. Whether you are looking to modernize your existing IT infrastructure, to enable a mobile workforce, or completely transform the way your company operates, we can help.

Point-focused projects

Point-focused projects are one-time projects in which additional IT skills, staff or resources are required. If you are considering migrating applications, operating systems, data center infrastructure, moving to the cloud, or rolling out new database solutions, we can help. Our technology consultants can deliver technology assessments and reviews, solution designs, project plans, and the right mix of expertise, people and resources to complete your next project.

Ricoh Digital Transformation Framework

For more strategic projects that are broad-based in scope, you'll need a framework for defining and envisioning your desired outcomes: growth and expansion, cost reduction, process improvement, or a digital workplace. Ricoh's Digital Transformation Framework enables you to innovate, align business stakeholders to strategic objectives and gain insight into the enabling power of IT.

Our Digital Transformation Framework starts with high level consultations, technology guidance and thought leadership sessions where we understand your short and long-term objectives. We define your current state, articulate your vision and desired future state, identify the gaps, and then develop the business case and roadmap for moving forward.

User experience

We consider the impact on people – your employees, customers and partners - and their user experience. Processes are evaluated for improvement, automation, digitization and even outsourcing. In addition, enabling technology is considered, and how it will be managed and supported for ongoing results.

Transformation roadmap

Your transformation roadmap will include budget plans, processes and tasks for integrating technology with your organization's strategy. To ensure we deliver exceptional value, we create a baseline from which we can plan, implement, innovate and measure success.

IT Assessments

We also provide network, technology, and cloud assessment services — for visibility and insight into the skill gaps, technology hurdles, technical debt and organizational challenges that will impact your project. The findings from our assessment services often prove reliable as a guide for strategic planning.

Ricoh's Targeted Assessment is limited in scope and intended to address specific network functions or concerns. This will help uncover issues that can be addressed proactively, before they impact network performance. You'll receive a detailed Health Check Report and an Executive Assessment Summary to help you evaluate your next steps.

Ricoh's Comprehensive Assessment provides a broader analysis of your network and overall IT environment. Along with a Health Check Report and Executive Assessment Summary, you'll receive a customized IT Roadmap outlining all findings and providing recommendations that support your business objectives and strategy.



Why Ricoh

Expertise you can trust

Ricoh IT consultants have been both executives and engineers, some former CIOs, who know how to align business strategy with enabling technology.

We've helped hundreds of organizations implement IT strategies designed to improve employee productivity, scale growth, optimize business processes and increase customer satisfaction. We not only give you exceptional IT solutions, we also give you the confidence and peace of mind your board, end users and stakeholders expect.

A trusted partner

Ricoh IT consultants are non-billable, non-commissioned experts whose passion is supporting business leadership through technology. We act as a mission-critical partner and problem-solver for your organization. As a result, we can truly tailor our solutions to help you achieve your project goals and objectives.

Find out more about our [IT strategy consulting services](#).

RICOH
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