



Improve network performance. Address security concerns. Support Information Mobility. Let Ricoh manage the technology while you practice the law.

## Does This Sound Like Your Current Situation?

Your IT infrastructure is critical to your firm's productivity and profitability. Yet you may be frustrated by poor performance, rising costs or both. Meanwhile, you may have lingering concerns about how you're protecting your systems and data and how well you're supporting Information Mobility.

### Get proactive. Get strategic. Get results.

Working with Ricoh, you can finally take a more proactive and strategic approach to IT. You can address your goals for reliability and security. You can support your end users and critical business applications with confidence. And you can do it all without breaking the bank.

### Your Challenge: Managing your network

**Our Solution:** When your network is down, productivity and profitability suffer. To help ensure that your network stays up and running, Ricoh delivers remote monitoring and maintenance of your network, servers and desktops, as well as 24x7 Help Desk support. In addition to managing hardware and software upgrades, we strive to identify and troubleshoot network issues before they affect your firm.

### Your Challenge: Staying on top of security

**Our Solution:** Ricoh offers solutions to help secure your network – including installing and maintaining your firewall, back-up data and anti-spam solutions. Ricoh's Backup and Security Solutions can lessen many of the most dangerous risks. We design tailored solutions to protect your network from a wide range of Internet threats including viruses, malware, security breaches and more. Plus, we offer backup services to help ensure data integrity and availability when disaster strikes. With innovative hardware and software technologies backed by an experienced, proven team of expert technicians, we can take measures to safeguard your critical data to strengthen your IT resiliency.

### Your Challenge: Making information mobile

**Our Solution:** Using best-in-class Voice over IP (VoIP) solutions, Ricoh can connect your firm's phone, PC and business communications into a unified and easy-to-use interface – which you can access via phone, desktop or mobile device. Additionally, we offer virtual private networking (VPN) and document management solutions that enable your attorneys and other personnel to access business information – whether they're working in the office, at a client site or from their home.

# Ricoh IT Services for Legal

25 YEARS OF EXPERIENCE

- CASE MANAGEMENT
- TIME TRACKING (BILLABLE HOURS)
- TIME & BILLING (INVOICE CREATIONS)
- CONTACT MANAGEMENT



**iWORKERS**  
ENHANCED PRODUCTIVITY

**BUSINESS CONTINUITY**  
• NETWORK HEALTHCHECK  
• REMOTE MONITORING  
• NETWORK SECURITY

**RICOH**  
imagine. change.

## RICOH IT SERVICES



### IT INFRASTRUCTURE & MANAGED SERVICES

- REMOTE MONITORING
- FIREWALL SECURITY
- DATA BACKUP
- VoIP TELEPHONY



### MOBILE WORKERS

- COLLABORATION
- HOTSPOT PRINTING
- DOCUMENTMALL

### Feature #1:

#### Keep your network healthy

- Understand your current network health and how to improve it through more effective network design and/or more proactive management
- Keep your network up and running; around-the-clock remote monitoring helps identify and address issues before they cause downtime
- Rest assured that Ricoh is handling important upgrades and patches

### Feature #2:

#### Safeguard systems and data

- Manage security patches more proactively and effectively
- Get expert assistance in identifying and implementing firewall and/or intrusion detection capabilities to protect your firm's systems and data
- Protect the continuity of your business with consistent data backup and a strategy for recovering systems and data after a natural disaster or other disruption

### Feature #3:

#### Support Information Mobility

- Tap into Ricoh's expertise to provide mobile workers with convenient, reliable access to resources and information
- Improve productivity by enabling attorneys and other personnel to work effectively from almost any location
- Discover innovative ways to leverage the latest phone system technologies for greater Information Mobility

## Putting It All Together For You

Technology is a must-have – but it can also be a headache. With Ricoh IT Services for Legal, you can finally take control of IT management and IT costs. Through Ricoh's remote monitoring facilities and our nationwide team of technicians, we will monitor and proactively manage your network and servers. And because our managed services are billed at a predictable and affordable monthly rate, it's never been easier to plan for expenses while enjoying top-tier security, reliability and support. Just as important, Ricoh can help in assessing your needs and implementing solutions to support information security, business continuity and Information Mobility.

[www.ricoh-usa.com](http://www.ricoh-usa.com)

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