We Measure Uncertainty

Uncertainty comes in many forms. There are the kinds you know about and can only try to avoid or mitigate. Then there are the kinds that you don’t see or don’t think are worth preparing for. The more invisible or intangible types of uncertainty – from disruptive technologies to the pace of innovation to the threat of litigation or security breach – present the greatest potential risks to an organization. However, if these blind spots are made clear, the information you gain can fuel strategy for years to come.

Understand the Value of Information

Information is an asset, and it’s empowered by people’s ability to effectively collaborate. It must also be protected from risk as it flows throughout an organization and progresses through the information lifecycle. We help you understand the total cost of ownership for your organization’s records and information, which allows you to turn the flood of unstructured data into a stream of innovation. By identifying the value of information types at different stages, we help you effectively plan and manage systems for capture, content management, collaboration and preservation in ways that are user-intuitive and knowledge-centric.

Make Processes Transparent

Over 75% of organizations experience risk events as a direct result of broken information processes1 – and 36% of data breaches can be attributed to inadvertent insider misuse2. Building walls around information systems is only one part of an effective strategy, and many endpoint devices and connections to the Internet of Things remain unguarded. Our first step in helping you avoid compliance failures, customer losses, breaches and PR crises is to gain insight and create consistency among processes that often become fragmented between applications and functional silos. Then, we establish a common language between stakeholders to prioritize actions for improvement. When strategies are built around the user, uncertainties can be managed through empowerment instead of control.

Improve Data Integrity and Accountability

When systems, custodians and information assets are inventoried, the accountability between each is dramatically improved. Eliminating redundant applications and duplication between paper and electronic versions is only possible when users trust their critical systems and each other. When these variables are known and controlled, responding to uncertainties and risk events becomes predictable.

Verify and Evolve

The rules of regulation and volatility of legal threats are constantly changing, making reactions slower and more costly. With a proactive information governance strategy, the insights can be used to predict the next competitive market, prepare for the next crash or gain a competitive advantage. Let Ricoh help you validate progressive performance and shift from restriction to reinvention.

Why Governance, Risk & Compliance?

- Safely adapt to the needs of a modern workforce
- Reduce hidden cost, waste and redundancy in data and systems
- Prevent risks through engagement and accountability
- Create defensibility and proportionality around your information program

You may also be interested in:

- Business Process Agility
- Enterprise Mobility
- Organizational Change Management

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1 IDC Whitepaper - “Poor Document Processes Lead to Significant Business Risk”
2 BakerHostetler - “Data Security Incident Response Report”