

RICOH Supervisor™

RICOH
imagine. change.



Capture more of your print operation's data and utilize powerful
business intelligence tools to drive greater profitability.



Gain greater visibility into your production print environment at the device and job level.

To succeed in today's ever-evolving professional print marketplace, ready access to critical operational data and actionable reporting is essential. RICOH Supervisor™ leverages Internet of Things (IoT) technologies, a cloud-hosted platform and a vendor-agnostic development approach to provide dramatically improved access to and visualization of your data. Powerful business intelligence tools convert your data into customizable and easy-to-understand dashboard reporting.

Actionable insights

Turn operational data into valuable, actionable business insights. Capture the data from your Ricoh production printing equipment and use Supervisor's open architecture to connect to and capture a range of data from other OEMs in your shop, including printing, finishing and beyond.

RICOH Supervisor enables you to effectively gather and analyze data at the device and job level in order to accurately assess your total cost of operations. Monitor historical trends to ensure job estimates are more accurate and to identify snags in your workflow or inefficient devices that are costing your print organization time, money and missed deadlines. Develop better plans for capacity with the ability to see trends in business spikes and seasonal volume shifts.

Flexible and affordable

Taking advantage of a Software as a Service (SaaS) model, RICOH Supervisor is conveniently priced on subscription terms and new feature sets are easily accessible upon their release, minimizing IT requirements for you.

Secured and scalable

Safeguarding data and providing confidence in the stability of a cloud-hosted platform are primary software development goals for Ricoh. RICOH Supervisor offers rigid security and encryption protocols and is built on a world-class web services platform to deliver consistent, predictable performance leveraging the highest standards in the industry.

Key performance metrics

Dashboard your operation's performance across a range of Key Performance Indicators (KPIs). From sheets or feet printed per hour to total uptime on a device, RICOH Supervisor helps you manage your printing operations to gain productivity and eliminate the weak spots in your workflows. Take advantage of this analysis through clearly visualized dashboard interfaces that are viewable on your PC or tablet from anywhere you have internet access.

Easily create custom dashboards to focus in on the key datapoints most relevant for your short or long-term decision making. Display just the data you need to assess particular devices and processes at a glance. Gain key insights before making changes in your operation to ensure the best business outcomes.

Improved productivity

By providing the tools to compare actual throughput to what was scheduled through other job management systems, you can analyze workflows and individual device statistics to help optimize the performance of your processes and assets. You can better identify areas where automation can save time and money, and drive increased ROI on existing equipment. Likewise, having this information to help inform purchasing decisions gives you the power to better match your needs and requirements to the right hardware, finishing or software solution for your shop.

Customized solutions

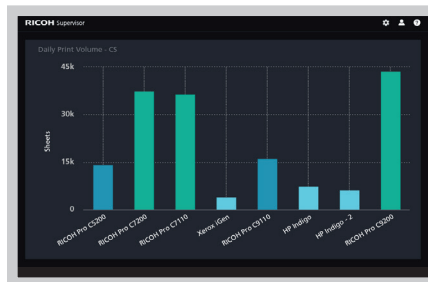
For ultimate insight across devices, workflows and business analysis, Ricoh's Professional Services experts can assess your needs, design and implement a customized Supervisor solution. Just ask your Ricoh specialist to learn more about available services.

Intuitive and vibrant dashboards*

RICOH Supervisor's intuitive interface and vibrant dashboards give you instant visibility into key operational data to enhance decision making and operational performance.



Consolidate and compare
silos data



Estimate jobs based on
historical data



Access data from
all machines

Make your data actionable to sharpen your competitive edge

Supervisor's vendor-agnostic approach gives you more efficient reporting and consistent data accuracy to solve critical business challenges. Use it to:

- Measure and compare device uptime and efficiency to aid in future buying decisions
- Gain information and use historical data to see throughput trends and identify spikes in production to help plan for capacity, staffing and realistic completion timelines
- Track devices by shift to identify usage patterns and make best use of your capacity
- Set reports to run on a scheduled basis or pull in near real-time to receive updated analysis on the fly

*Dashboard images are subject to change.



System requirements

Operating System
Windows® 7, 8, 10
Windows Server 2012, 2016
LINUX®
Red Hat® Fedora, openSUSE, Ubuntu
Browser
Google Chrome™ Version 68
Firefox® Version 61
Microsoft Edge™ Version 42
To enable the Data Collector, your computer must meet the following requirements
<ul style="list-style-type: none">• Internet access for authentication purposes• Enabled communication and data transfer with your shop floor equipment• A main memory of minimum 4 GB RAM or higher, 64-bit CPU for Windows or Linux, and 15 GB hard disk space available.