

**Managed Security Services**  
IT Services To Defend Your Network 24/7

**RICOH**

**detect**



**defend**



**manage**



# Managed Security Services

## Defending your network — so you don't have to.

Protecting your network is absolutely critical to maintaining productivity and profitability. No organization is immune — even the most sophisticated network architectures are susceptible to viruses, worms, spyware, and other threats. But mounting a proper defense requires substantial investments in hardware, software, and skilled security experts.

This is exactly why the RICOH® Network Support Services group offers managed security services. Delivered by security engineers with high levels of specialized knowledge, experience, and expertise, these services give organizations a high-quality, cost-effective option for outsourcing every aspect of network security.

Our security experts work from our Managed Services Operations Center (MSOC) in Atlanta. This state-of-the-art facility features network, power, and system redundancies, so our security specialists can protect your network infrastructure with 24/7 coverage, using the latest tools and technologies, as well as security processes our teams have field-tested for success.

### Managed firewall services

With this specialized brand of remote monitoring, our security teams monitor your firewall, identify potential security threats, and resolve them before they cause any damage. At the same time, we perform ongoing security risk assessments to identify areas for improvement, then plan and execute the improvements. We also conduct vulnerability testing to find points where hackers could potentially gain access to your network. And we handle patch management, including installation, activation, and testing of security patches issued to repair bugs in software and operating systems.

### Managed intrusion detection and prevention

This involves 24/7 real-time security monitoring of all network traffic in your enterprise. When our teams detect a potential security breach, we can alert one of your IT engineers for follow-up, or we can resolve the problem remotely. Managed intrusion detection also includes ongoing threat assessments, automated updates, and system upgrades and maintenance.

### Managed virtual private network (VPN) services

VPNs allow users in your organization to enjoy all the advantages of remote access to corporate networks. Unfortunately, they are extremely susceptible to security threats because they require a shared infrastructure. With managed VPN services, you can safely offer remote users full access to your network and rely on Ricoh to identify and fix points of vulnerability.

### Managed anti-virus services

Virus scanning and protection involves proactively scanning your network infrastructure to achieve real-time detection of viruses, worms, spyware, and other malicious code. We perform scans at the firewall, server, and desktop level to ensure the highest level of detection capability.

### Managed content blocking and filtering

With content blocking and filtering, we can quickly identify and block access to inappropriate Web sites from within your network infrastructure. Ultimately, this improves your productivity and protects you from liability.

### Learn more today

For more details about managed security services from the Ricoh Network Support Services group, please contact your local representative or visit [www.ricohbusinesssolutions.com](http://www.ricohbusinesssolutions.com) and click on IT Services.



With Ricoh's managed security services, the safety and security of your company's network will be our top priority—24/7.

# RICOH

[www.ricohbusinesssolutions.com](http://www.ricohbusinesssolutions.com)

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